



## Introduction =

istoric records are non-current records of an organization or person preserved because of their enduring value. They may have been generated by a government agency, a business or nonprofit, or an individual. These records may take many forms and have many potential uses. They may be written words, photographs, films, sound recordings, electronic mail, databases, or other forms. The records may be located in a large government repository, a research university, a small public library, a local government building, a church, a community organization, or a local historical society. They provide irreplaceable documentation of Montana, its peoples, and its place within the cultural heritage of the United States.

Historical records serve a number of important purposes. Among their functions are:

- Preserving cultural knowledge and memory;
- Documenting the rights of citizens, including rights relating to property, family relationships, and types of government support;



Lewis and Clark County Records Department Staff, October 2007.

PHOTOGRAPHER TOM FERRIS

- Defining the parameters of community, whether a family, a neighborhood, a city, a state, or a nation;
- Sustaining democracy by allowing citizens access to information about decisions made by national, state, and local government;
- Educating students;
- Supporting information needs in business and legal affairs
- Supplying information to make reasoned decisions about the nation's future direction; and
- Furnishing primary documentary evidence of heritage and culture through succeeding generations.

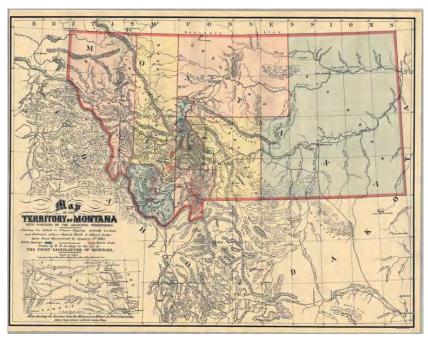
Custodians of historic records face complex problems that surround the acquisition, long-term preservation, research availability, and public promotion of those records.

Whether dedicated volunteers or paid professionals, historic records custodians can support and learn from one another and make their efforts more effective. It is the goal of the Montana SHRAB to facilitate and encourage such support.

# Challenges ==

Montana archivists and records managers face a wide variety of challenges including:

- Low funding;
- Great geographic distances to travel for training and support;
- A limited number of individuals with in-depth training and expertise in the field;
- Continuing battles to meet the basic needs of researchers and collections:
- Challenge of balancing current services with future public needs;
- A wide variety of records-based organizations, with diverse needs, missions and goals; and
- Competition over government and private funding.



Map of the Territory of Montana, 1865, W.W. De Lacy, MHS

## Who We Are

The Montana SHRAB is one of over fifty SHRABs established in the United States, its territories, and the District of Columbia. The National Historical Publications and Records Commission (NHPRC), the granting arm of the National Archives and Records Administration, created the SHRABs in 1975. Each SHRAB must have an active board in order to participate in NHPRC grant programs.

The Montana SHRAB is active through a board appointed by the Governor and composed of stakeholders in Montana's documentary heritage. Members must have experience with and interest in the collection, administration, and use of historical records. The state archivist serves as coordinator and chair of the board, and the Montana Historical Society provides staff support.

The Montana SHRAB works toward improved preservation and use of historic documentary sources so that records will be available to all people who need them in the new millennium and beyond. The SHRAB is likewise dedicated to preserving records being created currently through computer systems, electronic mail, and on the Internet that will need to be available in the future. The SHRAB desires and facilitates collaboration with and among entities and organizations at state, regional, and national levels that are concerned with historic records.

# What We Have Done

In the last decade, with NHPRC and other support, the Montana SHRAB has accomplished a number of projects in pursuit of its goals:

- Sponsored a professional traveling archivist who supported the work of ten institutions across Montana;
- Sponsored or provided workshops on all aspects of archival administration across the state:
- Awarded scholarships for individuals and organizations to gain new skills at national and regional workshops;



MHS staff members processing collections, September 2007.

PHOTOGRAPHER TOM FERRIS

- Created and revised the Preferred Practices Manual;
- Shared news, information and resources through a regular newsletter:
- Supported regional collaboration;
- Evaluated grant proposals to NHPRC from Montana;
- Promoted the Montana Union List Project with the National Union Catalog of Manuscript Collections (NUCMC); and
- Completed the Montana Heritage Resources Directory in cooperation with the Montana Association of Museums.

# Strategic Planning Process 🛸

The Montana SHRAB established strategic plans in 1978, 1982, and 1995. In 2006-2007, the SHRAB conducted a needs assessment survey across the state to determine the effectiveness of its current communications and training programs and to ask custodians of historical records what they most needed. In 2007, the SHRAB used this data to construct the present strategic plan.

## Vision =

In order to preserve and make accessible the documentary heritage

of the state, we envision a future for Montana in which:

- The state's historical records are protected, preserved, and accessible.
- Citizens value historical records and support their preservation and appropriate use.
- Government and community leaders recognize historical records as a public trust and help secure



sufficient resources for their proper management and care.

 There is a visible, comprehensive network in which archival and manuscript repositories and the public collaborate for the good of historical records.

Travel journal page, Hester Ferguson Henshall Journal, 1903, MHS

## Mission >

The Montana State Historical Records Advisory Board:

- Serves the public as a central advisory body for historical records planning and preservation in Montana;
- Promotes the identification, preservation, availability, and use of Montana's diverse historical records, both public and private; and
- Encourages and reviews grant applications from Montana submitted to the NHPRC which address the basic needs of the state's historical records.



(top) Letter, Walter H. James Papers, 1932, Montana Historical Society; (lower) Letter, to Con Warren from Teddy Roosevelt, 1915, Grant-Kohrs Ranch Archives

# Values =

### **Collaboration**

We believe that communication and collaboration are fundamental to preserving and providing access to historical records. By working together in a cooperative spirit, we can help ensure the preservation of historical records that reflect the diversity of Montana's people and communities.

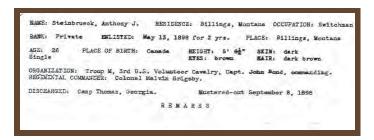


## Stewardship

We believe that historical records repositories must operate in conformity to the highest legal, ethical, and professional standards in order to fulfill their long-term responsibility to preserve records for future generations.

### Access

We believe that archival collections should be widely available and accessible, through a variety of traditional and non-traditional avenues, at minimal cost to the user.



(top) V-mail, John C. Harrison Family Papers, 1944; (lower) draft registration, Montana Adjutant General's Office records, 1898, MHS Archives

### **Outreach and Advocacy**

We believe that the quality of historical records programs is directly related to the quality of public and institutional support. Historical records custodians should build and maintain strong lines of communication with the general public and should provide on-going education and public awareness programs.

## **Embracing New Ideas**

We value the opportunities for continuous improvement in the management of historical records and documentary evidence provided by emerging technology, systematic organizational review, and new initiatives.

# Goals =

Issue I: Montana's documentary heritage custodians cover a wide range of repositories and responsibilities and they should view SHRAB as a clearinghouse for information on their common concerns.

Montana State Historic Records Advisory Board (SHRAB) will expand the board to twelve members. The SHRAB recognizes that we must serve a large geographic area and a wide spectrum of record repositories varying in size from federal and state government entities to the records of local governments and local historical societies. Each member of the board will be assigned liaison responsibilities with a specific portion of the Montana records community, facilitating the board's efforts to effectively communicate with and serve its constituents in Montana

Recommendation: Expand the board to broaden involvement and recognize concerns across a wider spectrum of records custodians.

**Objective 1:** Increase the number of members on the board from eight to twelve.

Involve pertinent constituent groups in the nomination of board members.



"Party of bicyclists climbing the terrace at Mammoth Hot Springs, Yellowstone National Park. James A. Moss party, Fort Missoula, Mont." October 1896. PHOTOGRAPH BY F. JAY HAYNES, MHS PHOTOGRAPH ARCHIVES

**Objective 2:** Define composition and liaison responsibilities for board members.

Assign each board member to serve as a liaison to a specific constituent group.

### **Constituent Groups:**

- State Archivist Chair of Board
- **Libraries** A librarian who interacts with library community, primarily through the Montana Library Association
- **Tribal** A representative from one of the tribes or tribal colleges who interacts with the seven tribal entities in Montana.
- Higher Education

**University of Montana** – A representative from UM who interacts with archives and records managers at the flagship and branch campuses of UM.

**Montana State University** - A representative from MSU who interacts with archives and records managers at the flagship and branch campuses of MSU.

- **Federal** A representative from a federal entity who interacts with federal entities in Montana, particularly the National Park Service sites.
- **At-large** A representative who may be called on to interact with any entity in the state or the region.
- Local Government A representative from one of the cities or counties who interacts with city and county record keepers, primarily through the Montana Association of Counties.
- **Genealogists** A representative from the genealogical community who interacts with the state's genealogists, primarily through the Montana State Genealogical Society.
- **Museums** A representative from the museum community who interacts with the state's museums, primarily through the Museum Association of Montana.
- **Legislators** A representative who is a current member of the Montana House or Senate with an active interest in records issues who could serve in an advisory capacity.
- **Records Managers** A representative from the records management community who interacts with the state's record managers, primarily through Big Sky ARMA.
- **Historian** A representative from the history enthusiast community or a professional historian.

Issue II: Communication with resource allocators, user groups, and taxpayers is an essential responsibility of any public service entity, especially those charged with the preservation of societal memory. A concerted outreach effort is needed to meet this challenge.

In an effort to become more visible within Montana's historical records community, the Montana SHRAB is adopting new and more effective ways to communicate with its various stakeholders. The SHRAB will publicize its mission and its activities in appropriate venues, including The Montana Archivist newsletter and on the listservs of related organizations. In 2008 the SHRAB will launch its own website featuring information about SHRAB and NHPRC scholarship opportunities; relevant educational offerings including conferences and workshops; links to the websites of related organizations; and the Montana SHRAB newsletter. Starting in Spring 2008, The Montana

Archivist will be produced semi-annually (Spring and Fall). SHRAB newsletter recipients will be given the option of receiving either a print or an electronic copy via e-mail of the Spring newsletter; Postcards announcing special events such as workshops will be mailed to SHRAB members on an as needed basis.

Recommendation: Improve communication to stakeholders and constituents.

**Objective 1:** Publicize our purpose and activities in appropriate forums. Identify appropriate newsletters, conferences and other venues to publicize the mission and activities of the SHRAB.

**Objective 2**: Improve our online presence. Create a subcommittee to determine the appropriate form and elements for SHRAB online presence to include, but not limited to; continuing education opportunities, announcements for conferences of cultural heritage intuitions, SHRAB scholarship info, NHPRC grant info, and SHRAB meetings. To achieve this, the SHRAB will create a website or wiki, as appropriate; add SHRAB newsletter to website; maintain an online calendar listing relevant deadlines and events; and develop relative links with other websites and online information.

**Objective 3:** Maintain accurate and complete mailing list, to include e-mail lists, for distribution of SHRAB mailings. Use relevant listservs to invite new mailing list members and update current members. Encourage members to request electronic distribution of mailings.

**Objective 4:** Improve newsletter. Distribute editorial responsibilities among board members for a greater variety of content. Create and distribute two electronic newsletters a year with one being available in hard copy.

**Objective 5:** Improve notification of special events, continuing education, and other activities. Send out postcards announcing special events and activities when appropriate.

**Objective 6:** Improve notification of SHRAB scholarships. Post scholarship information on wiki/website. Distribute announcements in relevant non-SHRAB forums.

**Objective 7:** Promote NHPRC grant opportunities. Announce grant opportunities in SHRAB newsletter and other related forums.

Issue III: Continuing education is a hallmark of any professional practice, and for the custodians of historic records such education is critical to staying abreast of current developments.

One of the main priorities of the Montana SHRAB is to facilitate opportunities for continued learning among the members of Montana's historical records community. To assist this community to better acquire, preserve, and provide access to their materials, the SHRAB will sponsor or co-sponsor at least two workshops each year, including an "Archival Basics" course to be offered at sites around the state. These courses will help address some of the state's priority training needs as identified in 2007 SHRAB survey. Collaboration opportunities will be sought with other organizations and allied professions to offer specialized education. The SHRAB will also update its Preferred Practices Manual as needed and make it available electronically.

Recommendation: Improve the capacity of the historic records community to acquire, preserve, and provide access to materials.

**Objective 1:** Hold at least two SHRAB sponsored workshops per year.

**Objective 2:** Address priority training needs identified in 2007 needs assessment survey, such as improved intellectual access to collections; preservation techniques; improved physical access to collections; collection management issues related to digitized and born digital materials; and digitization project planning.

Preamble. We the people of Montana grateful to almighty God for the blessings of leberty, in order to secure the advantage of a State Tournment, do In decordance with the previous af the Ensking act of Engres a.D. 1889, ordain and establish this Constitution

#### PREMIDIL

We the people of Montana grateful to God for the quiet nearty of our state, the grandeur of our sountains, the wastness of our rolling plains, and desiring to inmove the quality of life, equality of opportunity and to secure the blessings of liberty for this and future genwrations do ordein and establish this constitution.

> Preambles of 1889 and 1972 Constitutions, Montana Secretary of State's records. MHS Archives

**Objective 3:** Seek out opportunities to collaborate with allied professions to sponsor and co-sponsor workshops and training.

**Objective 4:** Coordinate with allied professions to promote and participate in disaster preparedness.

**Objective 5:** Update and maintain The Preferred Practices Manual.

Issue IV: There is a perception that modern American society often discounts historical study and preservation as largely irrelevant in our increasingly automated culture. Records custodians must be effective advocates of historical study and preservation of historical records.

Custodians of historical records can play an important role in guaranteeing present-day property and social rights. The Montana SHRAB can help the historical records community by providing a forum for advocacy information. The SHRAB may use its website as a clearinghouse by linking to other sites that have useful advocacy resources.

The SHRAB may also include its own resources and ideas for institutions and organizations in Montana, including information about Archives Week activities and promotional materials.



"The Cash Grocery Store, Main Street, Deer Lodge." 1907. Photographer unidentified. MHS Photograph Archives

Recommendation: Help Montana's historic records community promote the relevancy of archives.

**Objective 1:** Provide cultural heritage institutions with a source for information, to advocate for the relevancy and value of historical records.

**Objective 2:** Promote participation in regional and national historical records advocacy efforts.

# Priorities for NHPRC funding

The Montana SHRAB encourages grant applications to the NHPRC that support the SHRAB's mission, vision, and goals. These will include, but are not limited to:

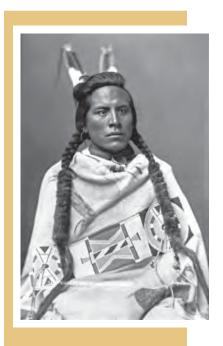
- Promoting improved access to and preservation of records of historic significance in Montana institutions
- Providing education and training to individuals or groups that manage historical records
- Increasing awareness of the significance and need to preserve historical records
- Promoting collaborative projects that address the goals of the Montana SHRAB

# Montana State Historical Records Advisory Board

Jodie Foley, Montana Historical Society Jodi L. Allison-Bunnell, Northwest Digital Archives, **Orbis Cascade Alliance** Faith G. Bad Bear-Bartlett, Little Big Horn College Library Peggy Gow, Grant-Kohrs Ranch National Historic Site Donna McCrea, Mansfield Library, The University of Montana Sami Pierson, Lincoln County Libraries Kim Allen Scott, Merrill G. Burlingame Special Collections, Montana State University

Produced in 2008 with grant funding provided by NHPRC





(left) "Curley, Crow Indian Scout" 1883. PHOTOGRAPH BY F. JAY HAYNES. MHS PHOTOGRAPH ARCHIVES

Front Cover Photo: "Along the Yellowstone River." 1916 PHOTOGRAPH BY JACK ELLIS HAYNES. COURTESY OF MONTANA HISTORICAL SOCIETY PHOTOGRAPH ARCHIVES

# APPENDIX A NHPRC Grants to Montana 1979-2007

#### 1979

Montana Historical Society, to arrange, describe, and preserve the F. Jay
Haynes and Jack E. Haynes collection of photographs (1876-1960) of several
northwest and north-central states, Alaska, and two Canadian provinces.

#### 1981

 Montana State Historical Records Advisory Board, to conduct an historical records assessment and state plan

#### 1983

• Montana Historical Society to review and evaluate technological information in the Anaconda Copper Mining Company Records

#### 1984

• Montana Historical Society to initial a local public records program

#### 1988

• City of Great Falls to survey, appraise and establish retention schedules and to develop a records manual.

#### 1990

- Little Big Horn College to survey records of the Crow Tribal Government 1992
  - Little Big Horn College to develop a records program for the Crow Tribe
  - Montana State Historical Records Advisory Board to conduct phase 1 of strategic plan

#### 1996-1997

• Montana State Historical Records Advisory Board to conduct phase II of the planning project and publish state plan

#### 2000

 Montana Historical Records Advisory Board, for the board's Local Records Regrant Project to help local historical societies, museums, counties, or other historical records repositories identify and preserve historically valuable records and make them accessible to Montana citizens and other researchers.

#### 2003-2007

 Montana State Historical Records Advisory Board support grants for Board sponsored publications, training and workshops, and publication of the Montana Archivist newsletter.

#### 2005

 Montana Historical Society, to support Montana's Electronic Records strategic plan for the creation, management, and preservation of the state's electronic records.

#### APPENDIX B

# Local, Regional and National Archives, Library, and Museum Organizations

### **Montana Organizations**

(Montana) State Historical Records Advisory Board (SHRAB) Jodie Foley, Coordinator Montana Historical Society PO Box 201201

Helena, MT 59620-1201 (406) 444-7482

Email: jofoley@mt.gov Website: http://mhs.mt.gov/research/

library/rc\_brdscoms.asp

Montana Art Gallery Directors Association (MAGDA) 2112 First Avenue North Great Falls, MT 59401 Phone: (406) 761-1797

Email: montanaart@hotmail.com Website: http://www.mt-magda.org/

Montana Library Association (MLA) Email: debkmla@hotmail.com Website: http://www.mtlib.org/ Newsletter: Focus (quarterly)

Museums Association of Montana (MAM)

Website: http://montanamuseums.org/ Newsletter: MAM Newsletter (quarterly)

#### **Regional Organizations**

Council of Intermountain Archivists (CIMA) PO Box 2048 Salt Lake City, UT 84110

Website: http://www.lib.utah.edu/cima/

Mountain-Plains Museums Association

(MPMA)

7110 West David Drive Littleton, Colorado 80128-5405

Phone: (303) 979-9358 Fax: (303) 979-3553 fax

Website: http://

www.mountplainsmuseums.org/

Northwest Archivists, Inc. (NWA)
Website: http://www.lib.washington.edu/

nwa/

Northwest Oral History Association

(NOHA)

Website: http://www.his.state.mt.us/

finduse/noha.asp

Society of Rocky Mountain Archivists Website: http://www.srmarchivists.org/

Western Museums Association 2960 San Pablo Avenue Berkeley, CA 94702<sup>ooo</sup> Phone: (510) 665-0700 Fax: (510) 665-9701<sup>o</sup>

Website: http://www.westmuse.org/

CDP@BCR (formerly Collaborative

Digitization Project) 14394 E. Evans Aurora, CO 80014 Phone: 303-751-6277 Fax: 303-751-9787

Website: http://www.cdpheritage.org/

### **National Organizations**

Academy of Certified Archivists (ACA)

48 Howard Street Albany, NY 12207 Phone: 518/463-8644 Fax: 518/463-8656

Website: www.certifiedarchivists.org

American Association for State and Local

History (AASLH) 1717 Church St.

Nashville, TN 37203-2991 Phone: 615/320-3203 Fax: 615/327-9013 Website: www.aaslh.org

American Association of Museums

(AAM)

 $1575 \; Eye \; Street \; NW, \; Suite \; 400$ 

Washington, DC 20005 Phone: 202/289-1818 Fax: 202/289-6578

Website: www.aam-us.org

Association of Moving Image Archivists

(AMIA)

1313 N. Vine Street Hollywood, CA 90028 Phone: (323) 463-1500 Fax: (323) 463-1506

Website: http://www.amianet.org

Association of Records Managers and Administrators (ARMA International)

13725 W. 109th St., Suite 101 Lenexa, KS<sup>o</sup> 66215<sup>000</sup>

Phone:<sup>0</sup> (913) 341-3808 Fax:<sup>0</sup> (913) 341-3472

Website: http://www.arma.org/

Council on Library and Information

Resources

1755 Massachusetts Avenue, N.W.

Suite 500

Washington, DC 20036-2124

Phone: 202-939-4750 Fax: 202-939-4765

Website: http://www.clir.org/

Council of State Archivists (CoSA) 308 East Burlington Street, PMB 189

Iowa City, IA 52240 Phone: 319-338-0248 Fax: 319-354-2526

Website: http://www.statearchivists.org/

National Association of Government Archives and Records Administrators

(NAGARA)

90 State Street, Suite 1009 (

Albany, NY 12207( Phone: 60 (518) 463-8644( Fax: 60 (518) 463-8656

Website: http://www.nagara.org/

National Conference of State Historic Preservation Officers (NCSHPO)

Suite 342 Hall of the States 444 North Capitol Street, NW, Washington, DC 20001-7572

Phone: 202-624-546500000 Fax: 202-624-5419

Website: http://www.ncshpo.org/

Oral History Association (OHA) Website: http://www.dickinson.edu/

organizations/oha/

PRISM International (Professional Records & Information Services

Management)
131 US 70 West

Garner, NC 27529 Tel: (800) 336-9793 National Archives

and Records

Fax: (919) 771-0457 Administration

(NARA)

Website: http://www.prismintl.org/ Website:http://www.archives.gov/

Society of American Archivists (SAA) 17 North State Street, Suite 1425

Chicago, IL 60602, Phone: (866) SAA-7858 Fax: (312) 606-0728 American Institute for Conservation of Historic and Artistic Works (AIC) 1156 15th Street NW Suite 320 Washington DC 20005-1714

Phone: (202) 452-9545 Fax: (202) 452-9328

Website: http://aic.stanford.edu

Northeast Document Conservation Center (NEDCC) 100 Brickstone Square Andover, MA 01810-1494 Phone: (978) 470-1010

Website: http://www.nedcc.org/

Southeastern Library Network (SOLINET) 1438 West Peachtree Street NW, Suite 200 Atlanta, GA 30309-2955

Phone: 1-800-999-8558 Fax: (404) 892-7879

Website: http://www.solinet.net/

### **Federal Agencies**

Library of Congress website: http://www.loc.gov

National Archives and Records Administration (NARA)

website: http://www.archives.gov/

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Montana Historical Society PO Box 201201 Helena, MT 59620-1201